



# ACCESSIBILITY & ANTI-SPAM POLICIES

## Platform Conduct & Inclusivity

Version 1.0 | Effective June 10, 2026

A software product of Violet Organization, a 501(c)(3) non-profit organization

EIN: 81-3855319

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[www.scantra.ai](http://www.scantra.ai) | [Info@scantra.ai](mailto:Info@scantra.ai)

c/o Violet Organization, a 501(c)(3) non-profit organization (EIN: 81-3855319), 210 Lake Dr E, Cherry Hill, NJ 08002

## ACCESSIBILITY POLICY

### ADA / WCAG 2.1 / EN 301 549 / AODA

Effective Date: June 10, 2026

Scantra.ai DBA Scantra and Violet Organization, a 501(c)(3) non-profit organization are committed to ensuring our website and platform are accessible to all users, including those with disabilities.

### Section I. OUR COMMITMENT

We strive to conform to WCAG 2.1 Level AA as published by the W3C, making content accessible to people with visual, auditory, cognitive, and motor impairments.

### Section II. STANDARDS

Standard	Jurisdiction	Level
WCAG 2.1	Global	Level AA
ADA Title III	United States	Compliance
EN 301 549	European Union	Compliance
AODA	Ontario, Canada	WCAG 2.0 AA

Standard	Jurisdiction	Level
Disability Discrimination Act (DDA)	Australia	Best efforts

### Section III. MEASURES WE TAKE

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- Regular automated and manual accessibility audits
- Screen reader testing (NVDA, VoiceOver, JAWS)
- Keyboard navigation testing for all interactive elements
- Color contrast compliance (minimum 4.5:1 for normal text)
- Alt text on all meaningful images; ARIA labels on interactive components
- Captions and transcripts for video and audio content
- Accessibility integrated into our product development lifecycle

### Section IV. FEEDBACK & CONTACT

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If you experience any accessibility barriers, please contact us:

- Email: [Info@scantra.ai](mailto:Info@scantra.ai) — Subject: "Accessibility Feedback"
- Address: c/o Violet Organization, a 501(c)(3) non-profit organization (EIN: 81-3855319), 210 Lake Dr E, Cherry Hill, NJ 08002

We aim to respond within 5 business days and resolve issues within 30 days where feasible.

### Section V. FORMAL COMPLAINTS

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- USA: U.S. Department of Justice, Civil Rights Division ([ada.gov](http://ada.gov))
- EU/UK: Your national accessibility enforcement authority
- Canada (Ontario): Accessibility Directorate of Ontario
- Australia: Australian Human Rights Commission ([humanrights.gov.au](http://humanrights.gov.au))

### Section VI. REVIEW

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This policy is reviewed annually. Last reviewed: June 10, 2026

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# ANTI-SPAM POLICY

## CAN-SPAM / CASL / GDPR / Spam Act 2003

Effective Date: June 10, 2026

Scantra.ai DBA Scantra maintains a zero-tolerance policy against spam and unsolicited electronic communications. This applies to all use of Scantra's platform, services, APIs, data, and to all communications sent by Scantra itself.

### Section I. SCANTRA'S OWN COMMUNICATIONS

- We only send marketing communications to individuals who have provided express or implied consent
- All marketing emails include a clear unsubscribe mechanism honored within 10 business days
- All commercial emails identify Scantra as the sender with an accurate subject line
- All emails include our physical address: c/o Violet Organization, a 501(c)(3) non-profit organization (EIN: 81-3855319), 210 Lake Dr E, Cherry Hill, NJ 08002

### Section II. PROHIBITED USER CONDUCT

1. Using Scantra data or tools to send unsolicited commercial email
2. Sending to harvested, purchased, or scraped email lists
3. Sending without a functioning unsubscribe mechanism
4. Using deceptive or misleading subject lines or sender information
5. Continuing to send to individuals who have opted out
6. Violating any applicable anti-spam law in the recipient's jurisdiction

### Section III. APPLICABLE LAWS

Law	Jurisdiction	Key Requirements
CAN-SPAM Act	United States	Opt-out mechanism, honest headers, physical address
CASL	Canada	Express/implied consent, identify sender, unsubscribe
GDPR + ePrivacy Directive	EU / UK	Explicit consent; soft opt-in for existing customers

Law	Jurisdiction	Key Requirements
LGPD + CDC	Brazil	Consent required; right to withdraw
Spam Act 2003	Australia	Consent, identification, unsubscribe facility
PECR	UK	Consent for electronic direct marketing

## Section IV. ENFORCEMENT

Violations constitute a material breach of Scantra's Terms of Service and may result in immediate account termination. Scantra cooperates fully with law enforcement investigations.

## Section V. REPORTING SPAM

Report spam to [Support@scantra.ai](mailto:Support@scantra.ai) with subject "Spam Report." Include full email headers and message content.

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